Customer Identification Form

Step 1	Full name of applicant: Surname first	If sole trader, business name, ABN, & principal place of business:
Collect certified identification from all individual applicants. Mortgagors & directors of corporate applicants or trustees, corporate mortgagors and individuals acting as a trustee or in possession of a power of attorney to sign a mortgage. A separate form should be completed for each individual (actural parson)	Formerly known as: <i>Surname first</i>	Method of identification Date of birth:
(natural person). Non-Face to Face VOI only		
Interview via video conference and capture a screenshot of the individual holding the original identity documents.	Applicants residential address: (Not a PO Box)	US citizen / resident: US citizen / resident: US citizen / resident: Is the individual a politically exposed person (PEP) or a relative of a PEP? If so insert nature of exposure:
Step 2		
Select the document combination option you can achieve from the options listed below . All documents required within each option.	Primary occupation:	Place of identification: Date of Identification: / /
Australian Passport (current or expired by no	more than 2 years) OR Foreign passport (current or exp	ired by no more than 2 years) A Options 1

Current National ID Card – must show: Borrower picture; Address; Residential address; Date of birth (DOB) and signature OR current Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Australian and non-resident individuals Change of name or marriage certificate if necessary E individuals Australian Passport (current or expired by no more than 2 years) OR Foreign passport (current or expired by no more than 2 years) OR Foreign passport (current or expired by no more than 2 years) OR Current National ID Card – must show: Borrower picture; Address; Residential address; Date of birth (DOB) and signature A/ Options 2 Current Medicare card C may be used for Dirth Certificate, citizenship certificate or birth extract issued by a state or territory D D Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Option 3 Option 3 Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Option 3 Option 3 Current Medicare card C C Australian and Non-resident individuals Current Medicare card C C Australian and Non-resident individuals Australian and Non-resident individuals Current Medicare card C C Australian and Non-resident individuals	Option 1	Australian Passport (current or expired by no more than 2 years) OR Foreign passport (current or expired by no more than 2 years)	A	Options 1
Change of name or marriage certificate if necessary E Australian Passport (current or expired by no more than 2 years) OR Foreign passport (current or expired by no more than 2 years) OR A/ B May be used for Australian and non-resident Current Madicare card C Birth Certificate, citizenship certificate or birth extract issued by a state or territory D Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Current Medicare card C Current Medicare card C Current Australian Drivers Licence (or approved photo card issued by a state or territory B Current Medicare card C Current Medicare card C Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Qurrent Medicare card C Birth Certificate, citizenship certificate or birth extract issued by a state or territory D Change of name OR marriage certificate if necessary E Option 3 D Government issued photographic identity document B Government issued photographic identity document B Options 4 may be used for Maxy be used for <t< td=""><td></td><td></td><td>В</td><td>Australian and non-resident</td></t<>			В	Australian and non-resident
Option 2 Current National ID Card – must show: Borrower picture; Address; Residential address; Date of birth (DOB) and signature B may be used for Current Medicare card C Australian and non-resident D Birth Certificate, citizenship certificate or birth extract issued by a state or territory D D Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Option 3 may be used for Current Medicare card C Australian and non-resident Individuals Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Option 3 may be used for Current Medicare card C Australian and non-resident Individuals Birth Certificate, citizenship certificate or birth extract issued by Australian state or federal Government Agency) B Option 3 may be used for Australian and New Zealand C Australian and New Zealand C Change of name OR marriage certificate if necessary D E residents only Permanent Change of name OR marriage certificate if necessary E Permanent Residents only Permanent Government issued photographic identity document B <t< td=""><td></td><td>Change of name or marriage certificate if necessary</td><td>Е</td><td>individuals</td></t<>		Change of name or marriage certificate if necessary	Е	individuals
Current Medicare card C non-resident individuals Birth Certificate, citizenship certificate or birth extract issued by a state or territory D Change of name OR marriage certificate if necessary E Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Option 3 may be used for Current Medicare card C Australian and New Zealand citizens and permanent residents only D Government issued photographic identity document G Options 4 may be used for	Ontion 2			may be used for
Birth Certificate, citizenship certificate or birth extract issued by a state or territory D Change of name OR marriage certificate if necessary E Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Option 3 may be used for Australian and New Zealand citizens and permanent residents only Birth Certificate, citizenship certificate if necessary C Australian and New Zealand citizens and permanent residents only Government issued photographic identity document B Options 4 may be used for	Option 2	Current Medicare card	С	non-resident
Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency) B Option 3 may be used for Australian and New Zealand citizens and Permanent Doption 3 Birth Certificate, citizenship certificate or birth extract issued by a state or territory C Australian and New Zealand citizens and Permanent Change of name OR marriage certificate if necessary E Permanent residents only Government issued photographic identity document B Options 4 may be used for		Birth Certificate, citizenship certificate or birth extract issued by a state or territory	D	individuals
Option 3 Current Medicare card C Australian and New Zealand citizens hip certificate or birth extract issued by a state or territory D Wew Zealand citizens and permanent residents only Change of name OR marriage certificate if necessary E Permanent residents only Government issued photographic identity document B Options 4 may be used for		Change of name OR marriage certificate if necessary	Е	
Current Medicare card C Australian and New Zealand citizens hip certificate or birth extract issued by a state or territory D New Zealand citizens and permanent residents only Change of name OR marriage certificate if necessary E Feidents only Government issued photographic identity document B Options 4 may be used for		Current Australian Drivers Licence (or approved photo card issued by Australian state or federal Government Agency)	В	Option 3 may be
Birth Certificate, citizenship certificate or birth extract issued by a state or territory D citizens and permanent residents only Change of name OR marriage certificate if necessary E Permanent residents only Government issued photographic identity document B Options 4 may be used for	Option 3	Current Medicare card	С	Australian and
Change of name OR marriage certificate if necessary E residents only Government issued photographic identity document B Options 4 may be used for		Birth Certificate, citizenship certificate or birth extract issued by a state or territory	D	citizens and
may be used for		Change of name OR marriage certificate if necessary	Е	
Another document which has the horrower's signature i.e. Credit / Debit Card		Government issued photographic identity document	В	
Adstraliant and	Option 4	Another document which has the borrower's signature i.e Credit / Debit Card	F	Australian and
Full Birth Certificate		Full Birth Certificate	D	
Rates or bank statement G		Rates or bank statement	G	

Step 3 Verify the Applicants information and record details of identification procedure. Original documents must be sighted and clear, legible, certified copies attached.

Document Details	Document Type		cument vari s (select all		Document Number	Place of Issue	Expiry Date
Details	(select type used)	Name	D.O.B.	Address	Number		
А		\bigcirc	\bigcirc	\bigcirc			
В		\bigcirc	\bigcirc	0			
С	Current Medicare card	\bigcirc	\bigcirc	0			
D		\bigcirc	\bigcirc	\bigcirc			
Е		\bigcirc	\bigcirc	\bigcirc			
F		\bigcirc	\bigcirc	\bigcirc			
G		\bigcirc	\bigcirc	0			

FACE-TO-FACE VOI

Authorised Party Declaration

LENDPLUS

Financial

I certify that I have met with the person named in this form and have verified their identity on the date and at the location stated. The identification documents listed were produced to me and appear to be genuine originals, validating the individuals physical appearance, name, and either address or date of birth.

Name:				
Occupation:				
Signature of Authorised party:				
Date:	/	/		

NON FACE-TO-FACE VOI Authorised Party Declaration

I certify that I have interviewed the person named in this form via videoconference. I confirm that the certified identity documents in my possession agree to the corresponding documents displayed in the video-conference, and which appear to be genuine originals. I validated the individuals physical appearance, name, and either address or date of birth on the date and at the location stated.

lame:	
occupation:	
ignature of uthorised party:	
ate:	